

# 2024 Drinking Water Rates

\$670 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$573 Capital Reserve Fund Contribution

**\$1,243 Total water utility cost per year, a 16.5% increase from 2023**



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting [rdck.ca/water](http://rdck.ca/water) and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

**If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.**

For assistance in signing up, please call 1.833.223.2662.

## Contact Us

### For billing inquiries:

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.352.1504

### General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

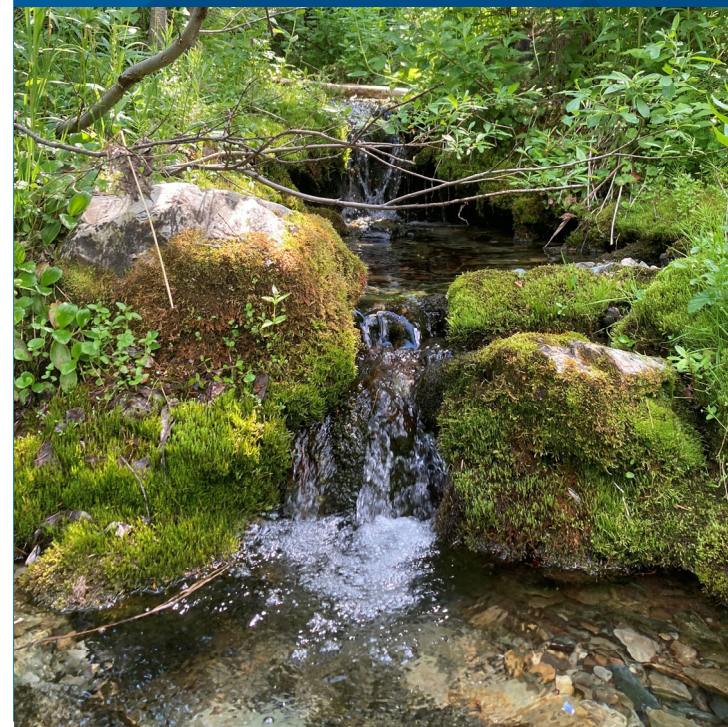
**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.ca](mailto:info@rdck.ca)

Toll Free: 1.800.268.7325 (BC)



# 2024 Water System Information Lister



[rdck.ca](http://rdck.ca)

**What it takes to deliver safe drinking water to your tap**



Well rehabilitation

## System News

Your operators were busy in 2023! The well was rehabilitated and disinfected, and the well pump was inspected to ensure continued performance. Six leaks were repaired and 1 service was installed. The Lister Water System was reclassified as a large water system and Water Quality Reports are now submitted to Interior Health each month. Regular annual distribution system flushing and valve exercising was completed. There were no Warning Tickets and/or Fines issued in the system in 2023.

## Future Planned Upgrades

- Water main upgrade on Crestview Rd
- Generator procurement and installation
- Variable Frequency Drive well pump motor
- Additional water line replacements
- Secondary water source for redundancy

## About Your Water System

The Lister water system is located in the community of Lister, southeast of Creston, within the RDCK Electoral Area B. The water system services 196 active connections, and was converted to a RDCK service in 1982. Originally a surface water source from Lister Creek, the RDCK connected the system to a new groundwater well source in 2012 to reduce the risks of source contamination by wildlife and environmental sources. In 2014, the RDCK implemented chlorine disinfection as the surface water and groundwater were hydraulically connected, which enabled Interior Health to lift the Boil Water Notice that had been in place since 2012.

Total Volume consumed in 2023 was 206,953 m<sup>3</sup>

## Water Events

The following water quality events occurred in 2023:

- Boil Water Notice (localized) issued on June 26 due to a water main repair, rescinded on July 7.
- Boil Water Notice (localized) issued on Aug 23 due to a water main repair, rescinded on Sept 27.

## Water Quality Testing

Water quality within RDCK systems adheres to the high standards set by the BC Ministry of Health and Health Canada. Water tests are performed bimonthly to ensure RDCK water quality meets those high standards.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing