

2024 Drinking Water Rates

\$1,632 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$626 Parcel Tax

\$2,258 Total water utility cost per year, a 7% increase from 2023



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

What it takes to deliver safe drinking water to your tap

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

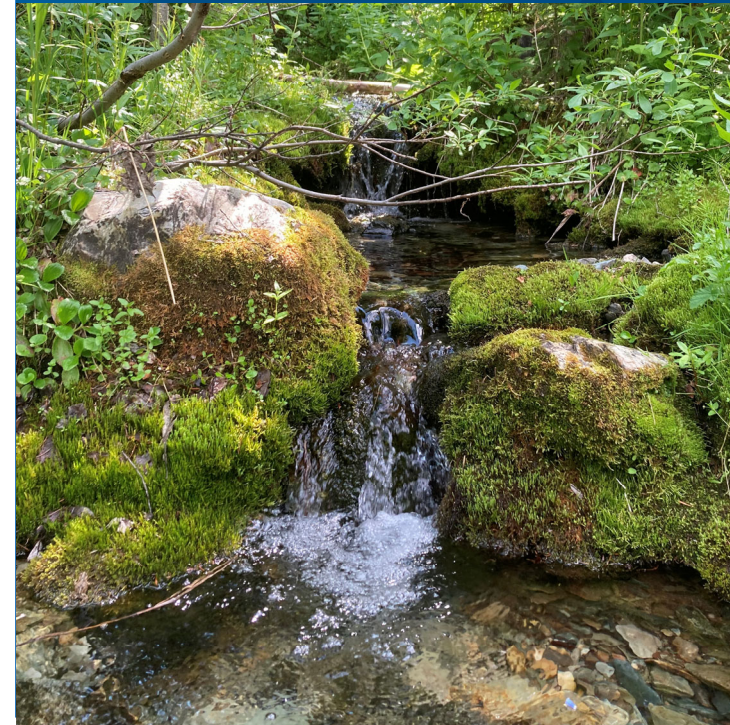
For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)



2024 Water System Information

Edgewood



rdck.ca



Well site fencing installed in 2023

System News

Local standpipes that had been previously used by the public will continue to be locked in an effort to mitigate public health concerns and to reduce maintenance & repair costs. Those seeking small volumes of drinking water are encouraged to do so from private or commercially owned water taps.

In 2023, well site fencing was installed to protect the well head. The existing connection to the old wells was abandoned and standpipes were installed for emergency connection capability to the distribution system. The standpipes and old wells will be used by the Fire Society for wildfire suppression and training.

Future Planned Upgrades

- Installation of back-up power generator

Operations and Maintenance

- Flushing and valve exercising
- Reservoir upgrades
- Old wells were disconnected from the system

About Your Water System

The Edgewood water system services 92 active connections and is within RDCK Electoral Area K. The system became a RDCK service in 2011. The system draws water from two new groundwater wells located in an aquifer that is not considered to be under the influence of surface water, and as such, does not require disinfection.

A new reservoir, pump station and water transmission line were completed and commissioned in December 2019. The reservoir is significantly larger, offering greater storage capacity. The pump station is complete with new controls and power upgrades. A new 350 meter water transmission line ties in the new infrastructure to the existing distribution system.

Total volume consumed in 2023 was 113,277 m³

Water Events

The following water quality events occurred in 2023:

- Boil Water Notice issued on June 13 due to infrastructure maintenance, rescinded June 26.

Water Quality Testing

Water quality within RDCK systems adheres to the high standards set by the BC Ministry of Health and Health Canada. Water tests are performed bimonthly to ensure RDCK water quality meets those high standards.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing