

2023 DRINKING WATER RATES

\$951 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$426 Parcel Tax

\$1,377 Total water utility cost per year,
a 6% increase from 2022



**HOW DOES THE COST OF WATER
COMPARE TO MONTHLY EXPENSES**

Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up,
please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.428.2612 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 ext. 8161 OR 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more:

www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)

2023 Water System Information Woodbury Village



rdck.ca



Water main installation in Woodbury Village, 2022

System News

In 2022 our operations team repaired one serious leak at the end of Woodbury Village Road. The system also received annual flushing and valve exercising and a remotely operated vehicle (ROV) reservoir inspection.

Capital Upgrades Completed

- Water main relocation and construction on Upper Village Road
- Three parcels re-serviced

Future Planned Upgrades

- Water treatment plant upgrades and intake relocation will continue in 2023.

About Your Water System

The Woodbury Village water system is located on Woodbury Village Road along Highway 3A between Ainsworth Hot Springs and the Village of Kaslo. The system is within RDCK Electoral Area D, and services 41 active connections. The system was created in 1985 to service the Woodbury Village development, and became a RDCK service in 2012. The system includes a 60,000 gallon capacity storage reservoir.

Source water for the system is Kootenay Lake. Reoccurring total coliform presence in samples taken on the system have resulted in a need for temporary consumption level chlorine to be added to the distribution system, in addition to the non-rated ultraviolet disinfection in place. These treatment methods do provide some level of protection against microorganisms; however, they do not meet the Provincial treatment requirements for surface water sources. As such, the system has been placed on a Boil Water Notice until such time that water treatment is upgraded.

The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water.

Long Term Boil Water Notice



Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose also eliminates wasteful over-spray.

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing