

2023 Drinking Water Rates

\$1060 Base Rate (Annually)

\$2.00 Per Cubic Meter Charge

\$600 Parcel Tax

Total water bill will depend on consumption



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

What it takes to deliver safe drinking water to your tap

Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.428.2612 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 ext. 8161 OR 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)



2023 Water System Information
Lucas Road



rdck.ca



Vault from City of Castlegar supply housing meter and back-flow assembly

Metered Billing

The Regional District implemented quarterly metered billing in the Lucas Road water system in January 2020. Metered billing includes a base rate that is applied to all accounts, and a volumetric charge for actual consumption.

Water Events

The following water quality events occurred in 2022:

- Boil Water Notice issued on Sept 8, 2022 due to repairs. Rescinded on Sept 15, 2022 after repairs were cancelled.
- Boil Water Notice issued on Sept 13, 2022 due to depressurization of the water main. Rescinded on Sept 20, 2022 after depressurization resolved and water quality tests showed good results.

About Your Water System

The Lucas Road water system is located adjacent to the City of Castlegar off of Highway 3 and the north end of 14th Avenue, within RDCK electoral area J. It services six active connections.

Originally supplied by wells and surface water sources, the system was rebuilt in 1989 and is now supplied by the City of Castlegar through a single metered connection point. At the time of the source change, the system became an RDCK service.

The City of Castlegar derives its water from above the Keenleyside Dam on Lower Arrow Lake, and implements chlorination disinfection for water treatment.

The system includes 430 meters of polyethylene pipe estimated to be near half of its useful lifespan.



Water quality is good



Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose eliminates overspray.

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing