

WETLAND RESTORATION PROJECT

The site of the former spring-water source for the Lister Water System was recently restored to a natural series of wetlands. The project will increase habitat for a diversity of birds, amphibians and reptiles. The RDCK would like to thank consultant Tom Biebigouser, partner BC Wildlife Federations' Wetland Education Program, and funders Columbia Basin Trust and the BC Government for their part in realizing this project.



Wetlands at former Lister Water System source.

WATER NOTIFICATIONS

The water notification service is our primary mode of communicating water advisories, service interruptions, maintenance events and water conservation measures by text and/or telephone call. Consider signing up for this important service!

Sign up for this FREE service today!

- Call (250) 428-2612; or
- Email your name and contact information to WaterFinance@rdck.bc.ca

ABOUT THE RDCK

Incorporated in 1965, the Regional District of Central Kootenay (RDCK) is a local government that serves 60,000 residents in 11 electoral areas and nine member municipalities. The RDCK provides more than 160 services, including community facilities, fire protection and emergency services, grants, planning and land use, regional parks, resource recovery and handling, transit, and much more. For more information about the RDCK, visit www.rdck.ca.



Enjoy your retirement Robin Douville. We will miss you!

CONTACT US

For billing inquiries:

(250) 428-2612, 1-833-223-2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

(250) 254-1685

General RDCK water system inquiries:

1-800-268-7325 ext. 8171, (250) 352-8171

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more:

visit: www.rdck.ca/water



WATER SERVICES

Lister



2019 Drinking Water Information

SYSTEM NEWS

Robin Douville, our longstanding utilities supervisor, has retired after 35 years of dedicated service to the community of Lister. We wish you all the best Robin!!

Capital Upgrades

- Small water line replacement projects planned for Crestview Road and 24th Street were not completed in 2019 due to budget constraints. These are now scheduled to be completed in 2019 or 2020.
- There is currently a backlog of about \$3.2 million in water line replacements identified in the asset management plan.
- A system assessment for Lister Water System is underway. The assessment will determine long term water line replacement, providing an upgrade schedule and high level budget. Projects based on this study will be planned for 2020 and beyond.
- Director Wall has provided Community Works funding for a Long Term Infrastructure Capacity Study, to determine the feasibility and requirements to potentially service adjacent communities and properties.

Domestic Water Use Only

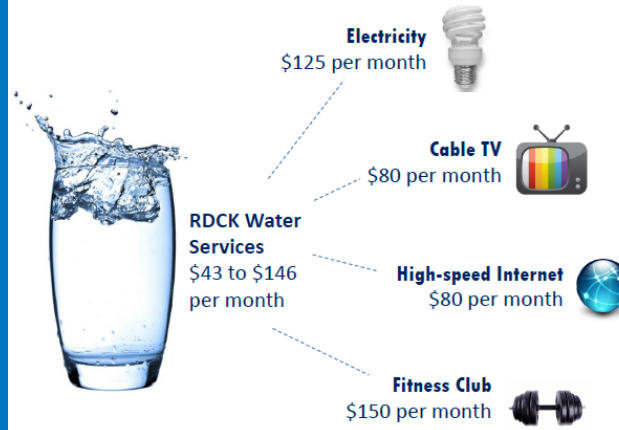
The Lister Water System has high water consumption compared to the national household averages. **Please note that single family dwelling accounts are for domestic use ONLY**, and includes irrigation of up to one acre. No commercial or agricultural water usages are permitted for single family dwelling accounts.

WATER QUALITY:

Water quality remains good in the Lister Water System.

THE VALUE OF WATER

How does the cost of your water compare to monthly expenses?



Learn more at www.rdck.ca/water

2019 DRINKING WATER RATES

\$398 Single Family Dwelling (including manufactured and mobile homes)

\$204 Capital reserve fund contribution (parcel tax)

\$602 Total water service cost per year, an 18.7% increase from 2018.

ADMINISTRATION FEES INCREASE

The RDCK has reviewed the cost allocation of general administration (administration, finance, human resources and IT). The goal was to determine what portion of these internal functions are used by the RDCK's 180 services. Using cost drivers (e.g. computer usage, no. of transactions, operating budget), costs are now being allocated in a much more clear way. This has resulted in administrative charge increases to some services.

WATER CONSERVATION

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

ACTIVITY	MANDATORY RESTRICTIONS			
	Stage 1	Stage 2	Stage 3	Stage 4
Watering of lawns	ONLY between the hours 7pm-10am	ONLY between the hours 6am-10am and 8pm-10pm	Not Allowed	Not Allowed
Watering of new lawns (seed within 45 days and sod within 21 days of installation)	ONLY between the hours 7pm-10am	ONLY between the hours 6am-10am and 8pm-10pm	ONLY between the hours 6am-10am and 8pm-10pm	Not Allowed (Except where permitted by the Manager)
Watering gardens, trees and shrubs (excluding watering of commercial agricultural products)	ONLY between the hours 7pm-10am	ONLY between the hours 6am-10am and 8pm-10pm	ONLY between the hours 6am-10am and 8pm-10pm	Not Allowed
<i>Watering using drip irrigation, a watering can, and or hand held hose, which eliminates over-spray is permitted at any time.</i>				

To learn more about water conservation measures for residential and commercial properties, including tips for reducing water usage, visit www.rdck.ca/water.