



REGIONAL DISTRICT OF CENTRAL KOOTENAY

Boil Water Notice

April 5, 2019

Boil Water Notice issued for the Balfour Water System – Busk Area Only

The Regional District of Central Kootenay (RDCK) has issued a **Boil Water Notice** for users on **the Balfour Water System in the Busk area (east of the Busk Road/Highway 3A intersection)** due to an unexpected service line break experienced during the Busk Road watermain replacement project. The notice has been issued as a preventative measure, because of the potential for the backflow of contaminants to enter the water system due to pressure loss.

The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water, or water that has been filtered through a well-maintained treatment device.

Owners of all public facilities must post a **BOIL WATER NOTICE** at all sinks or drinking water fountains accessible to the public (alternatively, public fountains and taps may be turned off). As opportunities arise, they must also advise their clientele verbally of the **BOIL WATER NOTICE**.

The RDCK will be taking measures to reduce risk; water quality will be monitored and the public will be notified when the RDCK is able to lift the Boil Water Notice.

We apologize for any inconvenience this might cause, and appreciate your cooperation and patience during this time. **For more information contact the RDCK at 250-352-8171 or visit our website at www.rdck.ca/water.**

To sign up for our water notifications service, in order to receive notices about your water system's water quality, system maintenance activities, and water conservation by telephone call and/or text message, please call Kim at 1-833-223-2662.

Please spread the word to your neighbours – share this information with community members who drink this water, especially those who may not have received this notice directly such as people in long and short-term rental units, mobile home parks and nursing homes.