



## REGIONAL DISTRICT OF CENTRAL KOOTENAY

# Public Notice

March 18, 2020

## RDCK WATER USERS

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Dear valued water customers,

We have been closely monitoring the latest updates on the coronavirus (COVID-19). Like you, we are preparing as best we can, responding quickly to new developments, while prioritizing the safety and welfare of our employees and water customers in all of our actions.

We want to reassure you that there is no evidence the COVID-19 virus can survive the disinfection process for water treatment. Your water is **SAFE TO CONSUME** unless your system is under an existing Boil Water Notice or Water Quality Advisory (Denver Siding, Woodbury, Sanca and Burton). Please continue to follow protocol if your water system falls into these categories.

Our staff are prepared and have plans in place to face the potential challenges the coming weeks might bring. As an essential water service provider, we continue to monitor our water systems closely, and our utility technicians remain ready to respond and support. In the case of supply chain disruptions, the Regional District has secured a minimum 6-month supply of chemicals and filters for our water systems that implement treatment.

Our operational staff working in the field will continue regularly scheduled work to ensure we're able to deliver the water service you rely on every day. They are adhering to the recommended procedures for social distancing and will be working away from our public offices.

We want to assure you that the RDCK is prepared and committed to continue delivering high-quality, uninterrupted water service.

We thank-you for your continued cooperation and patience, and will continue to support you in every capacity available to us during this challenging and unprecedented time.

For additional information, please contact:

Jason McDiarmid  
Utility Services Manager  
PH: (250) 352-8169