



JOB POSTING

IT Technician—Creston

Full-Time, Term Position, Benefited (1 Year)

REGIONAL DISTRICT OF CENTRAL KOOTENAY—Nelson, BC

The Regional District of Central Kootenay is inviting applications for the full time, one year term position of IT Technician to support the RDCK with IT service delivery to the Town of Creston and all the RDCK facilities and services in that area.

IT Technician provides software applications and local area network support to users, administers the local area network, assist in the configuration/installation of network upgrades/changes. This position involves continuous contact and communication with RDCK employees and external contractors and requires maintaining a consistently positive approach to service. The incumbent will primarily support operation in the Creston area, but will need to occasionally work from the Head Office in Nelson BC.

Join us in Creston! With an outstanding temperate climate and situated amidst a unique combination of agricultural lands, mountains, rivers, lakes and wild-life, Creston is a vibrant and active community located in the beautiful Creston Valley in the heart of the Kootenay Rockies! Creston offers all the benefits of small town living with access to great schools, health care services, a thriving local food movement and is located just a few hours away from major city centers. Locals enjoy a wide range of recreational opportunities including three season golf, hiking, biking, fishing and much more! All this in addition to multiple groups of special interests, numerous activities, theatre, music, arts, wineries and an exceptional recreational facility!

The Regional District of Central Kootenay (RDCK) is one of the largest Regional Districts in British Columbia and our busy IT Department provides support for more than 400 users with a broad range of diverse needs across the Region. This is a one-year, full-time opportunity in a fast-paced growing department. The successful applicant will be offered a generous vacation and benefits package.

The successful applicant will have a passion for technology, be a team player with a strong aptitude for organization and a demonstrated commitment to learning, and an ability to troubleshoot issues, develop and evaluate options and implement solutions. For a complete list of the required knowledge, skills and abilities required, please see the full job description.

REQUIRED KNOWLEDGE, SKILLS, QUALIFICATIONS AND EXPERIENCE INCLUDE:

- Completion of a recognized two-year computer systems technology diploma or an equivalent combination of education and/or training
- 3+ years recent experience in a generalized IT support position
- Valid B.C. Drivers License
- Satisfactory Criminal Record
- Proven ability to perform the responsibilities of the position
- Demonstrated ability to investigate, troubleshoot, document, assess and resolve network software/hardware problems
- Demonstrated ability to test/evaluate network applications software
- Demonstrated ability to work under pressure, to multi-task, to work independently with minimal direction
- Demonstrated ability to problem solve, to take initiative, to work productively/effectively in a fast paced and demanding environment
- Demonstrated ability to establish and maintain satisfactory work relationships with the public and other employees to deal tactfully and effectively with co-workers, public and staff from other agencies, to maintain confidentiality and to communicate effectively both verbally and in writing
- Demonstrated ability to provide orientation/training effectively
- Thorough knowledge of PC hardware, software and processing concepts
- A high degree of flexibility and an ability to work varying schedules to meet operational requirements

This posting, along with a detailed job description, can be found on our website at www.rdck.ca under Administration, Jobs & Employment Opportunities. Applications in the form of a resume and cover letter detailing qualifications and experience relative to the position will be accepted by Human Resources until **9am on Tuesday, May 14, 2019.**

Human Resources, Regional District of Central Kootenay

Box 590, 202 Lakeside Drive, Nelson, BC V1L 5R4

E-mail: humanresources@rdck.bc.ca

Phone: (250) 352-1515

Thank you for your interest in working with the Regional District of Central Kootenay.

All submissions will be acknowledged although only those individuals shortlisted to participate in the interview/testing process will be contacted again.

This posting may be used to fill other similar positions with the RDCK IT Department over the next six months.