



Job Description

Recreation Program Monitor

Nelson & District Community Complex

Regional District of Central Kootenay

TITLE OF IMMEDIATE SUPERVISOR: Recreation Programmer

TITLE OF IMMEDIATE SUBORDINATES: Could vary by assignment

DEPARTMENT: COMMUNITY SERVICES – Recreation

SUMMARY OF POSITION:

Under the direction of the Recreation Programmer or designate, the Recreational Program Monitor is responsible for the set-up and delivery of a variety of recreational programs for all ages. The employee is responsible for the participating in all program activities, providing first aid, communicating safety concerns and dealing with patron behaviors during all schedule programs and shifts.

DUTIES AND RESPONSIBILITIES:

As a member of the Recreation team, responsibilities include, but are not limited to:

1. Ensure a high level of safety for patrons attending the program
2. Enforce safety guidelines and communicate guidelines to patrons if behaviors need to be redirected.
3. Provide a fun, inclusive and non-competitive environment for patrons.
4. Provide a high level of service to program participants and parents
5. Follow the program plans and program operating guidelines provided by supervisors during all scheduled shifts.
6. Communicate program issues or incidents concerning patron behaviors with supervisors to ensure follow-up is provided.
7. Use only positive behavior management styles to deal with challenging patron behaviors during programs. Follow guidelines provided in the program operation guidelines.
8. Deliver and/or assist with First Aid when needed. Fill out all appropriate first aid forms and deliver to supervisor immediately.
9. Setup and take-down of program equipment each day.
10. Be dressed appropriately for all planned activities.
11. Be prepared to lead games and program activities with based on program guidelines and descriptions.
12. Be willing to learn and receive feedback from senior recreation staff.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

- Standard First Aid
- Strong verbal communication skills; including excellent customer service and public relation skills
- Able to lift up to 50 lbs.
- Ability to problem solve
- Proficient & confident working with people of all ages.

- Satisfactory Criminal Record

ACCEPTANCE:

I have read and discussed the expectations for this position. The associated tasks have been explained to me by my direct supervisor and I am prepared to accept these responsibilities.

Employee Name

Employee Signature

Date

Employer Representative Name

Employer Representative Signature

Date



Job Description

Recreation Program Leader

Regional District of Central Kootenay

TITLE OF IMMEDIATE SUPERVISOR: Recreation Services Supervisor / Junior Recreation Services Supervisor

TITLE OF IMMEDIATE SUBORDINATES: N/A

DEPARTMENT: Community Services - Recreation

SUMMARY OF POSITION:

Under the direction of the Recreation Services Supervisor, the Recreation Program Leader is responsible for the supervision and instruction of recreation sport and leisure programs. The employee is responsible for the program planning, general safety and overall enjoyment of the patrons attending the program.

ROLE AND RESPONSIBILITIES:

As a member of the Recreation team, responsibilities include, but are not limited to:

1. Ensure designated areas are free of hazards and are safe to operate on a daily basis.
2. Role model appropriate behavior and use appropriate language at all times.
3. Enforce BC Work Safe and Occupational Health & Safety Guidelines at all times.
4. Do a daily inspection of the emergency equipment to ensure all is in place and in good order prior to program start.
5. Provide first aid when needed.
6. Fill out all Incident or First Aid Reports and provide reports to the Recreation Services Supervisor as soon as possible.
7. Provide a fun, inclusive and non-competitive environment for patrons. Build rapport and meaningful relationships with patrons during programs.
8. Plan programs activities based on program descriptions provided by the Jr. Recreation Services Supervisor.
9. Communicate to the Recreation Services Supervisor any resources, training, equipment replacement, equipment purchases or supplies needed to deliver recreation services in an innovative and developmentally appropriate environment.
10. Setup and take-down of program equipment each day.
11. Ensure all participants are registered and/or have paid drop-in fees.
12. Check wristbands if applicable or maintain attendance reports.
13. Communicate behavior concerns with parent/guardian of children in the program in a positive format. Fill out Incident reports when needed and discuss with supervisor as soon as possible.
14. Provide a high level of understanding to all patrons with program concerns and feedback. Use positive behavior management styles to deal with challenging patron behaviors and communication exchanges.

15. Bring customer concerns, ideas and suggestions to the Jr. Recreation Services Supervisor to improve overall program services.
16. Remain flexible – willing to learn new skills.
17. Communicate via email, phone and in person with co-workers and supervisor.
18. Attend staff meetings and in services as scheduled.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

- Standard First Aid.
- Strong verbal communication skills, including excellent customer service skills.
- Proficiency and confidence in working with children 0 – 18 years of age.
- Ability to problem solve.
- Ability to work both independently and as part of a team.
- Ability to lift up to 50 lbs.
- Satisfactory Criminal Record.

PREFERRED QUALIFICATIONS

- Community coaching certification, early childhood credits or certification, education or other training/certification that would provide knowledge regarding ages and physical and cognitive developmental stages.
- Skills, expertise and experience leading recreational sport programs, inclusive games and/or arts and cultural programs.
- Ability to demonstrate program planning skills and behavior management strategies.

ACCEPTANCE:

I have read and discussed the expectations for this position. The associated tasks have been explained to me by my direct supervisor and I am prepared to accept these responsibilities.

_____	_____	_____
Employee Name	Employee Signature	Date
_____	_____	_____
Employer Representative Name	Employer Representative Signature	Date