

2024 DRINKING WATER RATES

\$781 Single Family Dwelling

\$495 Parcel Tax

\$1,276 Total water utility cost per year, 4% increase from 2023



HOW DOES THE COST OF WATER COMPARE TO MONTHLY EXPENSES

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more:

www.rdck.ca/water

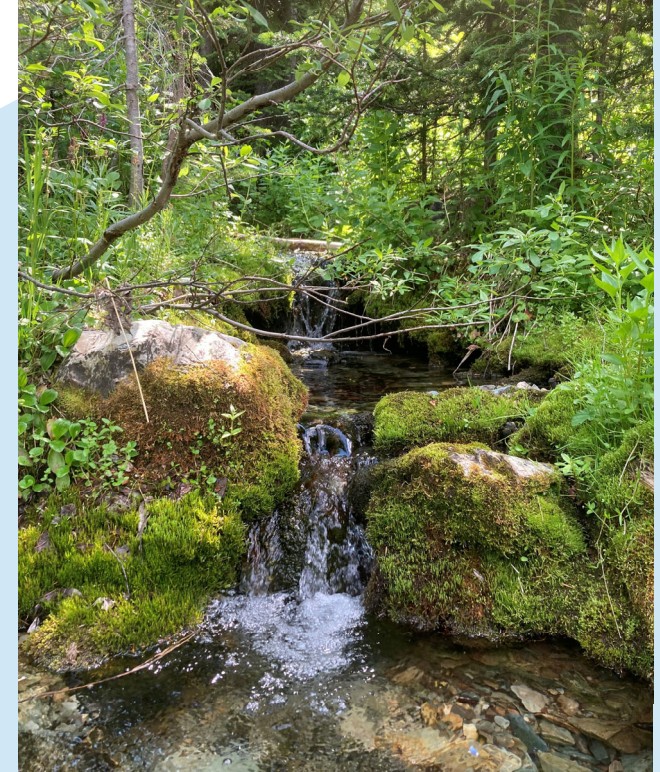


rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)

2024 Water System Information Sanca Park



rdck.ca



Sanca Creek intake

System News

The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water.

There were no Warning Tickets and/or Fines issued in the system in 2023.

Asset Management

An Asset Management Plan is complete and being updated annually. The Asset Management Plan identifies required asset replacements over a 25 year and 100 year period and identifies annual contributions to water system reserves required to fund the replacements. Regular annual distribution system flushing and valve exercising completed.

About Your Water System

The Sanca water system is located in the community of Sanca, approximately half way between Creston and Crawford Bay, on the east shore of Kootenay Lake. It is within the RDCK Electoral Area A and services 28 active connections. The system became an RDCK service in 1979.

The Sanca water system derives source water from Sanca Creek, which is susceptible to contamination by environmental influences. The watershed is known to have persistent slope stability issues and seasonal fluctuations in turbidity (suspended sediment).

No treatment is implemented for the Sanca water system, and the water is considered unsafe to ingest. Micro-organisms that cause gastro-enteric diseases in humans such as Campylobacter, Salmonella, and Giardia are known to be transmitted through drinking water has been contaminated with the feces of domestic animals and wildlife. Thus, the system remains on a long term boil water notice.

The system will be erecting signage at the entrance of Sanca Park that notifies residents and visitors of the long-term BWN as part of the Board adopted Water Quality Management Policy.

Total volume consumed in 2023 was 20,000 m³

Long Term Boil Water Notice



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing