

2024 Drinking Water Rates

\$1,113 Metered Base Charge

\$2.10/m³ Volumetric Charge

\$600 Parcel Tax

\$1,713 Total water utility cost per year (excluding consumption)



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

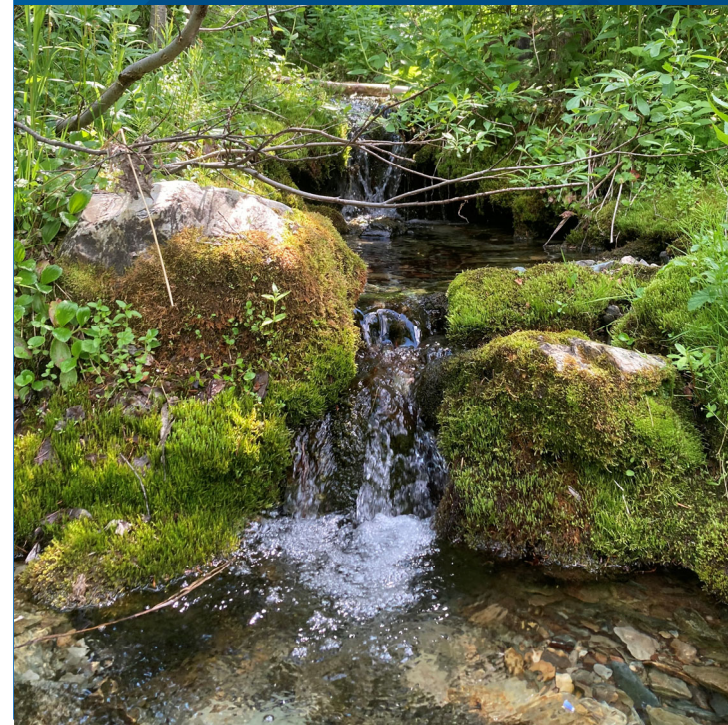
For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)



2024 Water System Information

Lucas Road



rdck.ca

What it takes to deliver safe drinking water to your tap



System News

2023 was a relatively quiet year in the Lucas Road Water System. Regular annual distribution system flushing and valve exercising was completed.

Metered Billing

The Regional District implemented quarterly metered billing in the Lucas Road water system in January 2020. Metered billing includes a base rate that is applied to all accounts, and a volumetric charge for actual consumption.



Vault from City of Castlegar supply housing meter and back-flow assembly

About Your Water System

The Lucas Road water system is located directly adjacent to the City of Castlegar off of Highway 3 and the north end of 14th Avenue, within RDCK electoral area J. It services six active connections.

Originally supplied by wells and surface water sources, the system was rebuilt in 1989 and is now supplied by the City of Castlegar through a single metered connection point. At the time of the source change, the system became an RDCK service.

The City of Castlegar derives its water from above the Keenleyside Dam on Lower Arrow Lake, and implements chlorination disinfection for water treatment.

The system includes 430 meters of polyethylene pipe estimated to be near half of its useful lifespan.

Total volume consumed in 2023 was 2055 m³

Water Events

There were no water quality events in 2023!

Water Quality Testing

Water quality within RDCK systems adheres to the high standards set by the BC Ministry of Health and Health Canada. Water tests are performed bimonthly to ensure RDCK water quality meets those high standards.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing