

2024 DRINKING WATER RATES

\$1,674 Single Family Dwelling (including mobile and manufactured)

\$635 Parcel Tax

\$2,309 Total water utility cost per year, a 13% increase from 2023



HOW DOES THE COST OF WATER COMPARE TO MONTHLY EXPENSES

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more:

www.rdck.ca/water

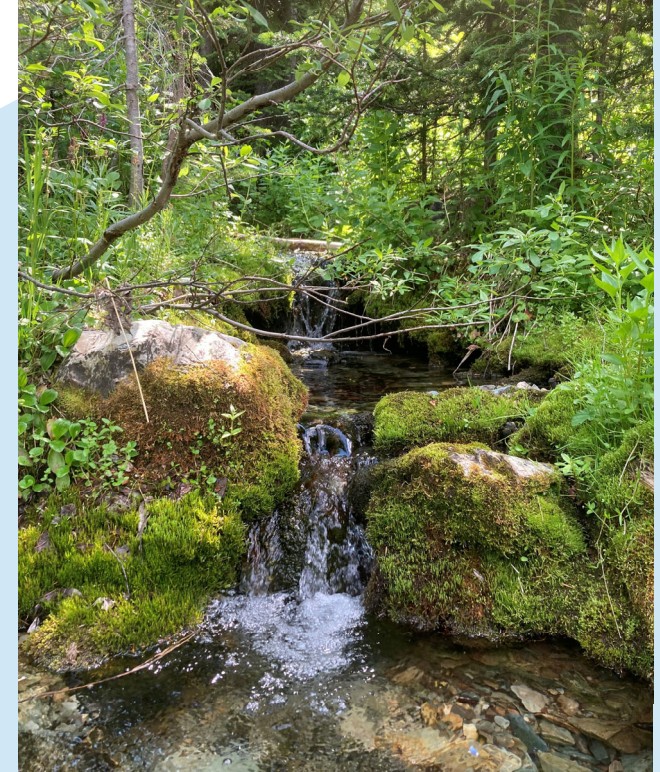


rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)

2024 Water System Information Burton



rdck.ca



Well pump rehabilitation

System News

In November 2022, the well pump motor in well #2 failed, and the well itself required remediation for sediment build up/iron bacteria to prevent future pump failures. Camera inspection along with a hydrogeological assessment were completed in conjunction with the rehabilitation. The project was completed in April 2023 with Community Works Funding from Area Director Weatherhead. Annual distribution system flushing and valve exercising was completed. No Warning Tickets and/or Fines were issued in the system in 2023.

Future Planned Upgrades

- Well #1 pump replacement and rehabilitation planned for 2024
- Distribution upgrades planned for 2025

Seeking CAC Members

Want to have input in your local water system? Consider joining the Burton Water System Community Advisory Committee. Please contact the RDCK for more information.

About Your Water System

The system is located in the community of Burton, west of Nakusp on Highway 6, within RDCK Electoral Area K. Burton is on the east side of Lower Arrow Lake, and derives its system source water from two wells located off McCormick Road west of Hwy 6. The system became a RDCK service in 2011, and services 54 active connections.

The Burton water system has had occasional reoccurring bacteriological water quality concerns since the Regional District acquired the system in 2011. The source of the bacteria is still unconfirmed, but potential sources include the water storage reservoir, cross-connection within the distribution system, or the groundwater. The Burton water system remains under a long-term Water Quality Advisory. There is currently no permanent water treatment implemented.

The total volume consumed in 2023 was 68,122m³

Water Events

Burton Water System is on a long term Water Quality Advisory due to re-occurring presence of e-coli and Total Coliform.

Long Term Water Quality Advisory



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing